Web presentation: https://rioda.org/
LinkedIn profile: https://www.linkedin.com/in/dario-alispahic/

PERSONAL

Name & Last name:	Dario Alispahić
Mobile phone number:	+381(64) 563-6624
E-mail address:	dario.alispahic@gmail.com
Date of birth:	11th September 1986.
Marital status:	Married
Location:	Serbia, Belgrade

EXPERIENCE

Employment period:	May 2005 – August 2005
Employer:	Geneko http://www.geneko.rs/
Employer company description:	Information Technology and Services industry
Position:	Technician
Job description:	Cash register GPRS terminal – testing, firmware flashing Cable manufacturing (crimping, soldering), cable testing GPRS terminal packing

Employment period:	August 2008 – May 2014
Employer:	Paragraf Lex doo http://www.paragraf.rs/
Employer company description:	Software publishing
Position:	Help desk administrator
Job description:	Call center tech support for computer software which has 10.000+ active users; Computer network planning, realization and maintenance, which consists of total 120 computers in main and two branch offices; Server administration: Windows Server 2003, 2008R2, 2012, CentOS; Intranet web application development, PHP/MySQL; Software development planning, testing and debugging; Administration, setup, hardware and software service of desktop and laptop computers; Administration of ParagrafLex computer software licenses; On demand web site updating (secondary job); Composing manuals for software installations; Selection and procurement of computer and network equipment;

Employment period:	June 2014 – current
Employer:	Beolik http://www.beolik.com/
Employer company description:	IT systems, System integrator
Position:	Sales and support engineer
Job description:	Providing support for e-Parliament, an information system used in the National Assembly of the Republic of Serbia. Monitoring system state, reporting and debugging, testing, manuals creations, training for users and maintenance. Composing manuals for software installations; Selection and procurement of computer and network equipment;

EDUCATION

From-to:	2001-2005
Type of educational institution & location:	High school Polytechnic academy Belgrade, Serbia
Vocation:	Computer constructions modelling mechanical technician

From-to:	2006-2011
Type of educational institution & location:	Communications and information technology college Belgrade, Serbia
Vocation:	Internet technology engineer (not obtained)

SKILLS

Languages:	Serbian (native), English
IT:	Microsoft Certified IT Professional Windows Server 2008 Administrator; Web: HTML/CSS/JS/PHP/MySQL; Moderate knowledge of network protocols, LAN/WAN networking; Very good computer hardware knowledge: assembly, disassembly, malfunction troubleshooting; Cisco routers administration; AutoCAD, ProEngineer/Wildfire; Moderate knowledge of mobile communications infrastructure technology; Microsoft Office; Understanding of C/Java programming languages; Understanding of Linux/Unix/Mac OS environment; Adobe Acrobat Pro/Adobe Illustrator CC
Other:	Non-smoker; B category drivers license - active driver; Guitar, Bass and Drums player

PROFILE

What are you really good at in your job?
As a call center tech support operator, I have learned to recognize and successful adapt to any level of the customer, from ordinary user to an IT expert. In other words, to be patient and professional with each and every individual.